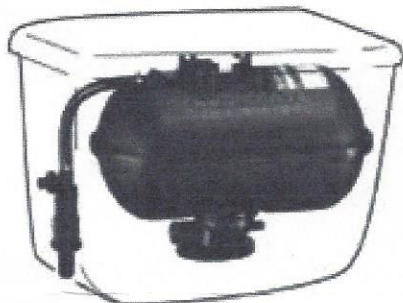
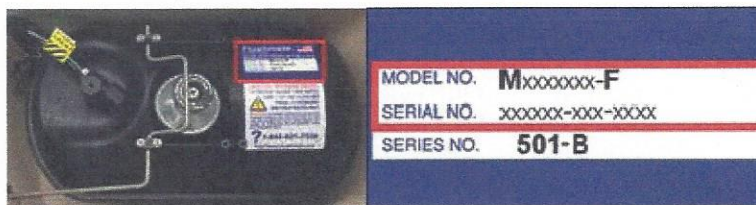


RECALL NOTICE

Flushmate II 501-B



Find Your Model and Serial Numbers: The model and serial numbers are on the label on top of the Flushmate II 501-B unit, inside the toilet tank.



FLUSHMATE is announcing the voluntary recall of Flushmate II 501-B units manufactured from September 3, 1996 through December 7, 2013.

Recalled Flushmate II 501-B units can burst at or near the vessel weld seam releasing stored pressure. This pressure can lift the tank lid and shatter the tank, posing impact and laceration hazards to consumers and property damage.

To verify if your unit is included in the Flushmate II 501-B recall, register your unit, and to request a free Flushmate replacement unit and installation by a technician, visit:

<http://www.flushmate.com/501B-recall>

Toll-free Flushmate II 501-B Recall Hotline:

(844) 621-7538

8 AM - 10 PM ET, Monday - Friday

8 AM - 6:30 PM ET, Saturday



In cooperation with the U.S. Consumer Product Safety Commission
Post until February 18, 2019

Scan the
QR Code to link to our
Flushmate II 501-B
Recall Website





Product Recall

October 17, 2018

Ken Fenzil
Residential Plumbing
31W101 Schoger Dr Unit 6
Naperville IL 60564-3613

Re: Flushmate II 501-B

Dear Ken Fenzil,

In cooperation with the U.S. Consumer Product Safety Commission (CPSC), Flushmate is announcing a voluntary recall of Flushmate II 501-B units manufactured from September 3, 1996 to December 7, 2013. Flushmate II 501-B units can be identified by the model and serial numbers on the label. The first six numerals of the serial number are the date code. The date code range for units included in this recall in MMDDYY format is 090396 (September 3, 1996) through 120713 (December 7, 2013).

Recalled Flushmate II 501-B units can burst at or near the vessel weld seam releasing stored pressure. This pressure can lift the tank lid and shatter the tank, posing impact and laceration hazards to consumers and property damage.

Flushmate will be mailing postcards to inform registered owners of the Flushmate II 501-B recall.

Flushmate is asking all wholesalers, retailers, and plumbing contractors to post the enclosed poster in a highly visible location. The poster should be posted for at least 120 days following the CPSC recall announcement date. Customers with questions can visit our FAQ page online at <http://www.flushmate.com/501B-recall> or call our toll-free Flushmate II 501-B Recall Hotline at (844) 621-7538. Architects, plumbing engineers, and interior designers are asked to circulate the poster to their customers that may have installed Flushmate II 501-B units. If you need more posters, we will be happy to provide them.

Any information you can provide to us regarding sales or quotations to major installations during the above-referenced time period would be helpful and appreciated. You may contact us either by emailing 501B-locations@flushmate.com or by calling toll-free at (800) 580-7141.

Flushmate extends its appreciation for your continued support and understanding while we complete this process.

Regards,
Paul DeBoo
Director of Sales and Marketing

Enclosure